# PROCEDURAL JUSTICE IN A STATE CORRECTIONAL SYSTEM

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# Background

Pennsylvania's Department of Correction

- Reinforcing Positive Behavior (RPB) (2006)
- > Two-hour staff-focused training about interactions with inmates

## Reinforcing Positive Behavior

Results (2008-2010)

- Correctional officers less concerned with showing respect; minimized impact of their behavior on inmate rehabilitation
- Treatment and Clerical staff recognized their behavior impacted treatment outcomes; actions could make prison a more positive place

#### Procedural Justice

Winter 2018

- New focus on inmates' experiences and interactions with prison staff
  - Correctional Officers, Treatment Staff, Counselors, & Unit Managers
- Establish a preliminary understanding about inmates' perceptions of procedural justice and fairness occurring in the correctional system

#### Method

Inclusion criteria for individual inmates was based on the following criteria:

- 1) served in the general population of the prison,
- 2) actively serving within the institution for at least six months prior to the study, and
- 3) assessed at a 6<sup>th</sup> grade reading level or higher

Approximately 150-170 inmates were selected using a Probability Sampling technique (simple random sample) at each of the 11 institutions

## Method (cont...)

Sample - State correctional databases were used to identify inmates to be sampled within the 11 institutions

Table 1: Institutional					
Variable	Response Category n mean		min	max	
Type	male	9			
	female	2			
Job Category					
(female)	correctional officers	925	21.8%	5.3%	56.2%
	treatment staff	147	69.7%	46.2%	87.5%
	counselors	126	55.6%	26.3%	100%
	unit managers	33	40.9%	0%	75.0%
Staff Characterisitics	female	1,231	22.8%	8.3%	58.3%

# Method (cont...)

A total of 1,747 inmates were selected for inclusion in this study

Each inmate received a paper copy of a Prison Culture Questionnaire (PCQ), a return envelop, and instructions to return the completed survey to assigned prison staff

Fully or partially completed surveys were returned by 787 inmates

Overall response rate of 45.2 percent

# Results (cont...)

Table 2: Inmate Demographic and Personal Characteristics (n=703).

Variable		•	%	modian	CD.	MAin	Max
Variable	Response Category	n	<b>%</b>	median	SD	Min	Max
Demographic/Personal Backgro	ographic/Personal Background						
sex	male	651	82.7				
race	White	308	39.1				
	Black	296	37.6				
	Hispanic	41	5.2				
age	years	653		41.0	12.4	21	77
mental health status	none/not active	483	74.0				
	mild/severe	170	26.0				
Incarceration Information							
life sentence	yes	103	15.8				
time in current prison	months	653		21.0	46.7	6	297
crime type	violent crime	431	54.8				
	property crime	79	10.0				
	drug crime	76	9.7				
How many female prison staff do you interact with daily?		668		4.1	4.1	0	40

### Instrument

A Prison Culture Questionnaire (PCQ) was developed with statements requiring an ordinal type response (strongly disagree to strongly agree)

[staff are] fair, respectful, helpful, etc.

Analyses shown here will focus on inmates' responses to statements about perceptions of Correctional Officers

# Results (cont...)

Table 3: Male Inmates' Perceptions about Experiences with Correctional Officers.							
				1	2	3	
		All Males		White	Black	Hispanic	
variable	response category	n=651		n=240	n=256	n=38	sign.
treat me fairly	agree/strongly agree	50.7%		61.3%	42.8%	36.8%	1>2***,3**
are polite when talking to me	agree/strongly agree	38.3%		44.8%	33.2%	31.6%	1>2**
have a good working relationship with inmates	agree/strongly agree	27.3%		35.3%	20.0%	26.3%	1>2***
have earned my respect	agree/strongly agree	35.0%		40.6%	29.6%	36.8%	1>2*
are helpful to me	agree/strongly agree	34.1%		42.1%	27.5%	28.9%	1>2**
are concerned about my physical safety	agree/strongly agree	37.5%		45.0%	30.9%	34.2%	1>2**
*p<.05, **p<.01, ***p<.001							
Correctional Officer Satisfaction Scale Cronbach's alpha .894							

## Results (cont...)

Table 4: Regression Analyses of Satisfaction with Correctional Officers while Controlling for Institutional and Inmate Characteristics.

	White			Black & Hispanic			
	В	SE	β	В	SE	β	
Institutional Characteristics							
percent female COs	0.04	0.02	0.15	-0.01	0.03	-0.1	
percent female counselors	-0.06	0.02	-0.25**	0.06	0.02	0.23*	
number females interacting with daily	0.22	0.11	0.14+	0.10	0.09	0.07	
Inmate Characteristics							
age	0.07	0.03	0.17*	0.13	0.03	0.26***	
months at current prison	0.01	0.01	0.04	-0.00	0.01	-0.02	
MH status	-2.10	0.79	-0.18**	-0.95	1.01	-0.06	
violent crime	-1.50	0.91	-0.14	0.07	0.85	0.01	
property crime	-3.70	1.13	-0.26**	-0.66	1.52	-0.03	
$R^2$		.161			.105		
F statistic		4.51***			3.42***		
df		8, 196			8, 241		

B=unstandardized coefficient; SE=standard error; β=standardized coefficient; df = degrees of freedom

**<sup>+</sup>** p < .10, \* p < .05, \*\*p < .01, \*\*\*p < .001

#### Conclusion

Understanding inmates' perceptions is a critical first step for implementing meaningful change and reform

Negative perceptions of their prison environment (poor working relationship, not helpful, disrespect, etc.) may lead inmates to acting out, including engaging in aggressive and violent behaviors

Understanding situations inmates perceive as undesirable may facilitate discussion among prison administrators about solutions to remedy problems in the prisons

Also, addressing inmates' concerns may lead to reducing the severity and number of incidents of institution violence

# **THANK YOU**

Questions ???