West Chester University Policy & Process Advisor Information

A policy & process advisor is an individual who provides support and guidance to a complainant or respondent throughout an investigation and/or conduct proceeding. This advisor is a resource in helping students understand their rights and responsibilities. If you are interested in meeting with a policy & process advisor, their information can be found below. You can request to meet with an advisor by contacting them through phone or email. Please note that advisor schedules and availability vary throughout the year and it is helpful to reach out as soon as you are interested in order to provide an appropriate time to schedule.

When contacting an advisor and requesting to meet, please include the date, time, location, and Office with whom you are meeting.

Name	Title	Email	Phone	Office Location
Amanda Martin **Available to any student, but specializes in supporting students with disabilities.*	Assistant Director, Autism Services	amartin2@wcupa.edu	610-436-3150	20 Linden St.
Cherie Fishbaugh **Reserved for students with Autism.*	Director of Autism Services	cfishbaugh@wcupa.edu	610-436-3168	20 Linden St.
Lauren Zahour	Student Assistance; AD of Operations for Health & Wellness	lzahour@wcupa.edu	610-436-2294	Ruby Jones 108
Dr. Clayton Kolb	Director, Sykes Student Union & Activities	ckolb@wcupa.edu	610-436-1088	Sykes 105A
Cyndy Pilla	Planning, Logistics, and Staff Manager	cpilla@wcupa.edu	610-436-2598	Main Hall 151
Devan Zgleszewski	Director, New Student Programs	dzgleszewski@wcupa.edu	610-436-2089	Wayne 912
Grace Howell	Coordinator for Residential Operations, Residence Life & Housing	ghowell@wcupa.edu	610-436-2182	Lawrence, 203
Dr. Jacqueline Hodes	Professor, Higher Education Policy & Student Affairs	jhodes@wcupa.edu	610-436-2094	Anderson 218E
Dr. Jayme Trogus	Director, Wellness Promotion	jtrogus@wcupa.edu	610-436- 2336	Commonwealth Hall 48
Kristin Yeager	Case Manager, CARE Support Services	kyeager@wcupa.edu	610-436-3089	Ruby Jones 001
Kelsey Frank	Assistant Director, Off-Campus & Commuter Services	kfrank@wcupa.edu	610-436-2209	Sykes 238
Lisa Montgomery	Director of Parent & Family Relations and Student Ombuds	lmontgomery@wcupa.edu	610-436-3356	SECC 343
Michael Reno	Director, Campus Recreation	mreno@wcupa.edu	610-436-6928	Student Recreation Center 114
Sabrina Rightmer	Director, Communications & Marketing	srightmer@wcupa.edu	610-436- 2694	Sykes 244

Policy & Process Advisor training and contact information is overseen by the Office of Student Conduct & The Office of Equity, Diversity, & Inclusion. Any questions please contact the Office of Student Conduct at 610-436-3511 or the Office of Equity, Diversity, & Inclusion at 610-436-2433.

Updated 9/27/24