

January 14, 2022 Orientation Chat Transcript

Email: [transfer@wcupa.edu](mailto:transfer@wcupa.edu)

<https://www.wcupa.edu/registrar/transferConcierge.aspx>

Q: Where do I go to change my Major?

A: Change major:

<https://www.wcupa.edu/registrar/documents/SubmitanAcademicPlanChangeRequest.pdf>

Q: What is the website so we can access our online classes?

A: You will be able to access your online classes on D2L which can be found at: [d2L.wcupa.edu](https://d2l.wcupa.edu)

Q: Are the online classes on d2L to do assignments and join zoom meetings for our classes?

A: D2L will give you access to classes. Your zoom links will either be on d2L or sent to your email by professors .

Q: How can we view our financial aid offer?

A: You should be able to find your offer on [my.wcupa.edu](https://my.wcupa.edu) under financial information. Here is the website for financial aid if you have more questions:

[https://www.wcupa.edu/\\_services/fin\\_aid/](https://www.wcupa.edu/_services/fin_aid/)

Q: How do we access our residence portal?

A: If you go to your MyWCU portal and go to the Personal Information tile, you can view your housing portal!

Q: Hello, how do we view or change our meal plan? I emailed housing but I'm not sure if I should email someone else

A: If you open your housing portal through the Personal Information tile on your MyWCU portal you should be able to see your current meal plan.

Q: And where am I supposed to go to sign up for housing

A: If you go to your MyWCU portal and go to the Personal Information tile, you can view your housing portal!

Q: I'm only going to attend the spring semester and I didn't attend the fall so will I still be charged for the fall semester or just the spring

A: If you're only attending for the spring semester then you won't be charged for the fall semester.

Q: Do the library and other buildings require ID to enter? Will my ID be ready to pick up if I move in on the 21st?

A: Most of the time you will need your ID to enter those places. Your ID should be ready, and you can find more information: [amecard.com](https://www.amecard.com)

Q: I sent out a reverse transfer program about a month ago and no one has gotten back to me so who do i contact regarding the reverse transfer program?

A: You may contact the registrar's office, more specifically, the transfer concierge for your reverse transfer needs/concerns: Transfer Concierge: [transfer@wcupa.edu](mailto:transfer@wcupa.edu)

Residence Life & Housing Website: [https://www.wcupa.edu/\\_services/residenceLife/](https://www.wcupa.edu/_services/residenceLife/)

USH Website: <http://www.ushcommunities.org/>

Off Campus & Commuter Website: [https://www.wcupa.edu/\\_services/offCampusCommuter/](https://www.wcupa.edu/_services/offCampusCommuter/)

Q: How can I access to see what books I need for the classes that I registered for?

A: You can visit the WCU Campus Bookstore website and click the "find textbooks" button, where you can enter your classes and find the required textbooks

<https://www.wcupampusstore.com/home>. At this website you can input your classes to see what textbooks you need under "order your textbooks"

Q: I'm interested in rooming with a current student. How would she go about a roommate change?

A: You should find information about tradition on this website:

[https://www.wcupa.edu/\\_services/residenceLife/](https://www.wcupa.edu/_services/residenceLife/)

Q: Is there a food drive open on campus?

A: We have a food pantry available on campus!

Q: Can you answer questions about the Philadelphia campus?

A: Here is a link to our Philly campus website

[https://www.wcupa.edu/\\_admin/philly/?gclid=CjwKCAiA24SPBhB0EiwAjBgkhv0G4vIGbRmGZkFNbCxqBfI3kpGuq\\_DOnFKwFt8kaE8j4zfQZ51p8xoC2jYQAvD\\_BwE](https://www.wcupa.edu/_admin/philly/?gclid=CjwKCAiA24SPBhB0EiwAjBgkhv0G4vIGbRmGZkFNbCxqBfI3kpGuq_DOnFKwFt8kaE8j4zfQZ51p8xoC2jYQAvD_BwE)

And their contact email is: [wcuinphiladelphia@wcupa.edu](mailto:wcuinphiladelphia@wcupa.edu).

They would be the best resource for questions specifically relating to the Philadelphia campus!

Q: Do I need parking for school?

A: Yes! Parking services:

[https://www.wcupa.edu/dps/parkingservices/?gclid=CjwKCAiA24SPBhB0EiwAjBgkhpft8rz4gnbKa-37N\\_lb7thLwXeq\\_9kJDdnNIJRosl6Aivr-jG2MLBoCqkxQAvD\\_BwE](https://www.wcupa.edu/dps/parkingservices/?gclid=CjwKCAiA24SPBhB0EiwAjBgkhpft8rz4gnbKa-37N_lb7thLwXeq_9kJDdnNIJRosl6Aivr-jG2MLBoCqkxQAvD_BwE)

Q: Can you still purchase a parking pass if you're not a commuter student

A: Yes, you can, and you can find other parking permit options here:

[https://www.wcupa.edu/dps/parkingservices/?gclid=CjwKCAiA24SPBhB0EiwAjBgkhpft8rz4gnbKa-37N\\_lb7thLwXeq\\_9kJDdnNIJRosl6Aivr-jG2MLBoCqkxQAvD\\_BwE](https://www.wcupa.edu/dps/parkingservices/?gclid=CjwKCAiA24SPBhB0EiwAjBgkhpft8rz4gnbKa-37N_lb7thLwXeq_9kJDdnNIJRosl6Aivr-jG2MLBoCqkxQAvD_BwE)

Q: If I have an 8 AM class what time should I plan on arriving on campus to get parking behind Sykes?

A: To be safe, I'd get there about 20 minutes before your class starts to get parking.

Q: Can I have the link for borough parking?

A: This is the West Chester borough website: <https://www.west-chester.com/138/Parking-Services>

Q: Where do you find information on commuter meal plans?

A: Dining services website can be found here:

[https://westchester.campusdish.com/MealPlans/Category?cat=All\\_Meal\\_Plan\\_Products\\_6601&lid=6601](https://westchester.campusdish.com/MealPlans/Category?cat=All_Meal_Plan_Products_6601&lid=6601)

Q: I'm a commuter student, but I'm not sure which parking is good for me ... Please, help me out.

A: You can also view permit types through parking services, including permits for commuters:

<https://www.wcupa.edu/dps/parkingservices/parkingPermits.aspx>

The link to view permits can be found under Parking Permit Purchase

commuter@wcupa.edu

Here is the Of Campus and Commuter website:

[https://www.wcupa.edu/\\_services/offCampusCommuter/](https://www.wcupa.edu/_services/offCampusCommuter/)

Q: I do want to get a job when attending school

A: Here is the link for the Career Development website:

[https://www.wcupa.edu/\\_services/careerDevelopment/?gclid=CjwKCAiA24SPBhB0EiwAjBgkhpio-zHDH6jf4OVB9R25vKpwhKaSfG5zlpJ8RHdOSKQ4IYpxAz8JahoCOMwQAvD\\_BwE](https://www.wcupa.edu/_services/careerDevelopment/?gclid=CjwKCAiA24SPBhB0EiwAjBgkhpio-zHDH6jf4OVB9R25vKpwhKaSfG5zlpJ8RHdOSKQ4IYpxAz8JahoCOMwQAvD_BwE)

Q: How can I see what work study jobs are available and who should I talk to?

A: Handshake is a great resource to find all kinds of jobs on and off campus including work-study, part-time jobs, and jobs relating to your major

Here is the direct link to information about handshake:

[https://www.wcupa.edu/\\_services/careerDevelopment/resourcesEvents/handshake.aspx](https://www.wcupa.edu/_services/careerDevelopment/resourcesEvents/handshake.aspx)

Q: What should we bring during the internship/job fair? (A resume?)

A: Bring a resume with you to the internship/job fair. It is also beneficial to prepare an "elevator pitch" about yourself and research the fair attendees ahead of time. The Prepare for the Fair event can go more in depth about what to prepare!

Q: Are there any programs or clubs for your LGBTIQQ students

A: We do have an office for that! The Center for Queer and Trans Advocacy! We also have a student org. Feel free to check out SAGA:

[https://www.wcupa.edu/\\_services/transAndQueer/studentOrganization.aspx](https://www.wcupa.edu/_services/transAndQueer/studentOrganization.aspx)

Q: At the job fairs, are there typically internship offers?

A: It really depends, but WCU's career center is helpful with finding internships. I would visit the center or contact them directly: Phone: 610-436-2501

General: [cdc@wcupa.edu](mailto:cdc@wcupa.edu)

Employers: [recruit@wcupa.edu](mailto:recruit@wcupa.edu)

Another great resource for internships is connecting with your professors and department chairs

Q: Does the career center have any connections to local school districts in terms of connecting education majors to possible job opportunities?

A: As an education student the Career Center does have contact, but the strongest contact to the local school districts is through the College of Education departments, which you will find out more about from your advisors and professors.

Counseling Center: [https://www.wcupa.edu/\\_services/counselingCenter/resources.aspx](https://www.wcupa.edu/_services/counselingCenter/resources.aspx)

Learning Assistance and Resource Center: <https://www.wcupa.edu/universityCollege/larc/>

Q: How can we make an appointment with tutors?

A: I believe she is explaining it now, however if you still have questions about it or need help later here is the website and contact info: <https://www.wcupa.edu/universityCollege/larc/>  
and Phone: 610-436-2535

Fax: 610-436-2600

Email: [larc@wcupa.edu](mailto:larc@wcupa.edu)

Q: Will they provide Covid testing and do you know if we will have to get tested before coming to campus?

A: Here is the information for contacting the Health Services: Website:  
[https://www.wcupa.edu/\\_services/studentHealthServices/default.aspx](https://www.wcupa.edu/_services/studentHealthServices/default.aspx)

Phone: 610-436-2509

Fax: 610-436-3148

Email: [healthctr@wcupa.edu](mailto:healthctr@wcupa.edu)

SHS does not use email for sharing confidential information. Do not email providers directly. Use this email for general questions only. Call 610-436-2509 with specific questions.

A: This was from an email that was sent out a couple days ago:

- All unvaccinated students living in on-campus housing are required to provide proof of either (1) a negative COVID-19 test taken no more than 5 days prior to returning to campus or (2) a positive test within the last 90 days.
- For your convenience, the campus testing site located in Philips Hall will be open beginning Tuesday, January 18th starting at 10:00 AM.
- You can upload your vaccination at [my.wcupa.edu](http://my.wcupa.edu) under the tab "Upload Vaccination Card" at the bottom of the website
- For all COVID-19 information continuously check the WCU Health center website, your email, and the COVID-19 dashboard at <https://www.wcupa.edu/healthNotices/covidDashboard.aspx>

Q: Where can we find that upload section in MyWCU

A: You can find that information here:

<https://www.wcupa.edu/academicEnterpriseSystems/training/vaccinationRecord.aspx>

Public Safety: <https://www.wcupa.edu/dps/>

WCU public safety phone #: (610) 436-3311.

This is a good number to save in your phone in case of an emergency!

Bursar's Website: [https://www.wcupa.edu/\\_information/AFA/Fiscal/Bursar/](https://www.wcupa.edu/_information/AFA/Fiscal/Bursar/)

Account Representatives: Available by phone, email, and zoom

For students whose last name begins with:

A-G: Sheri Russel, 610-436-3078

H-O: Alanna Gorecki, 610-436-2270

P-Z: Jessica Ehst, 610-436-3080

Financial Aid Informational Websites:

Financial Aid Website: [https://www.wcupa.edu/\\_services/fin\\_aid/](https://www.wcupa.edu/_services/fin_aid/)

Financial Aid Facebook: <https://www.facebook.com/WCUFinAid/>

Cost Calculator: [https://www.wcupa.edu/\\_information/afa/fiscal/bursar/forms/costCalculator/](https://www.wcupa.edu/_information/afa/fiscal/bursar/forms/costCalculator/)

Scholarships: [https://www.wcupa.edu/\\_services/fin\\_aid/scholarships.aspx](https://www.wcupa.edu/_services/fin_aid/scholarships.aspx)

[finaid@wcupa.edu](mailto:finaid@wcupa.edu)

Q: Is the refund through a check handed in person or sent out in mail

A: Sheril: If you have a refund that needs to be processed it will begin to disburse on the first day of classes. On myWCUPA you can set up a direct deposit that will direct deposit your refund into your account as soon as it becomes available

Q: If you don't set up a direct deposit, I do believe it is sent to you through mail?

A: Yes, the refund check would be sent through mail and the Bursar's office will send you an email when it has been mailed out

A: The Financial Aid Office begins disbursements the week before the semester starts. Refunds are processed throughout the semester, beginning the Friday before the semester starts.

Students will receive an email from the Bursar's Office when their refund check is mailed.

Refund checks are mailed to the home address on file. Please keep the home address current.