Dear Faculty,

We wanted to send you an update on our launch of RamPortal for Fall 2024 advising/registration.
In this email you'll get:

      A timeline update

      Strategies for Preparing for RamPortal's launch

      Information about where you can receive support

Timeline:

During the week of March 4th all students and faculty will be able to log into RamPortal to review the fall 2024 class schedule and begin preparing for registration.

When the system is available, students and faculty will receive an email with instructions on how to log in.

Preparing:

The best way to prepare for RamPortal is to attend a training session. In the weeks ahead we have additional sessions for faculty advisors, and sessions for chairs/graduate coordinators/academic department admins. Please register for sessions on the FAST Training site.

Supporting fall 24 registration will look different in RamPortal. Our Registration website provides more information about the timeline for registration. Below is a quick guide on what tools you can plan to use:

	Fall 2024 Registration & Advising
Advisor Notes	MyWCU Advising Notes (Notes will transition to RamPortal in summer 2024)
Class Offerings	The class schedule will be visible in RamPortal the week of 3/4 A PDF of offerings will be available on Registrar's website prior to 3/4
Degree Audit	The myWCU DPR will accurately show historic enrollments including spring 24 and summer 24 classes.
Holds	The advisor hold (AH) will be applied. Advisors will release the hold in RamPortal
Academic Record, Current/Future Registration	View most accurate record in myWCU via Display All and DPR. Note: Spring 24 and Summer 24 registration information will NOT be accurate in RamPortal until September 2024. myWCU will NEVER show Fall 2024 class registration information.

Note: Advisors and students will be utilizing the myWCU Degree Progress Report (DPR) to see their degree requirements during the fall 24 registration period. WCU has moved the launch (aka "go-live") of the new RamPortal Degree Audit tool until Summer 2024 to allow us to ensure the accuracy of the degree requirements.

Support:

We recognize that it will take time for students, faculty, and staff to learn the new RamPortal system. We're here to support everyone in the transition. Here are some ways to connect with support during March.

    For security issues (i.e. trouble logging in or not being able to see what you need), complete an Academic & Enterprise Systems Access Request form

For problems with a student record, complete an [Academic & Enterprise Systems Incident Form](#)
For feedback on how we can make RamPortal work better for you, please email sis@wcupa.edu
For training, please sign up for a [FAST Training session](#)
For hands-on support with challenges you are encountering, join us in an [open lab](#)
For instructions on common RamPortal tasks such as how to view advisees and remove advisor holds, visit our [training website.](#)

Thank you for your partnership during this transition. We know that it will take us all time to learn the new RamPortal system.